

Disclosure Statement (financial adviser)

Name of financial adviser: Emerre & Hathaway Insurances Limited

Address: 183 Carnarvon Street Gisborne
P.O Box 1386 GISBORNE

Trading name: Emerre & Hathaway Insurances Limited

Telephone number: 06 8679811

Fax number: 06 8673963

Email address: office@e-h-insurances.co.nz

This disclosure statement was prepared on: 09 June 2011

It is important that you read this document

This information will help you to choose a financial adviser that best suits your needs. It will also provide some useful information about the financial adviser that you choose.

What sort of adviser are we?

We are registered to give you advice about any category 2 products (Fire and General Insurance Products, or risk related Life Insurance Products).

What should you do if something goes wrong?

If you have a problem, concern, or complaint about any part of our service, please contact our internal complaints scheme so that we can try to fix the problem.

You may contact the internal complaints scheme by phoning Ray Brott on 06 8679811 or e-mail ray@e-h-insurances.co.nz or by writing to Internal complaints, Emerre & Hathaway Insurances Limited P.O Box 1386 Gisborne.

If we cannot agree on how to fix the issue, or if you decide not to use the internal complaints scheme,

You can contact Financial Services Complaints Limited

Address: PO Box 5967, Lambton Quay, Wellington, 6145

Telephone number: 0800 347 257

Email address: info@fscl.org.nz

How are we regulated by the Government?

You can check that we are a registered financial adviser at <http://www.fspr.govt.nz>

The Financial Markets Authority regulates financial advisers. Contact the Financial Markets Authority for more information, including financial tips and warnings. You can report information or complain about our conduct to the Financial Markets Authority, but in the event of a disagreement, you may choose to first use the dispute resolution procedures described above (under **What should you do if something goes wrong?**).

Declaration

We declare that, to the best of our knowledge and belief, the information contained in this disclosure statement is true and complete and complies with the disclosure requirements in the Financial Advisers Act 2008 and the Financial Advisers (Disclosure) Regulations 2010.